

TrackGroup

Category 4: IT Consulting and Integration Service. Clarification - does this impact their response to the Integration Section for the Scope of Work (Categories 1-3). Why wasn't this provided in Categories 1-3 cost proposal and included as a value-added service. If we deny this in Category 4, will the interactions still be available for Categories 1-3)

Good afternoon,

Thank you for the opportunity to provide clarification on Track Group's proposal.

We would like to confirm that the IT Consulting and Integration Services were properly listed under Category 4: Value Added Services. These services do not impact our integration interactions, as answered in the Scope of Work for Categories 1-3. Our GPS device (Category 1) and our remote breath alcohol monitoring device (Category 3) have fully self-contained system integration criteria needed to meet the requirements of the RFP.

Our IntelliTrack software supports integration with existing case management and offender management systems through secure APIs. These standard integration capabilities are included in Track Group's core offering and do not require the additional services under Category 4.

IT Consulting and Integration Services is listed under Category 4 as a value-added service because needs vary greatly by agency. These services are for custom development, advanced integration needs, or specialized assistance, which go beyond the baseline support of our standard implementation. Therefore, we listed this optional service separately from the Category 1-3 pricing.

If this service was not awarded in Category 4, system integration would still be fully available in Category 1-3. Functionality would not be impacted.

We hope this clarification is helpful. Please do not hesitate to reach out if you need any additional information.

Sincerely,

Abbey Dissette